# S. B. Jain Institute of Technology, Management & Research, Nagpur

## Department of Electronics & Telecommunication Engineering

*"Emerge as a center for quality education in Electronics & Telecommunication Engineering, so as to create competent professionals"*

**Academic Session 2020-21 (ODD)**
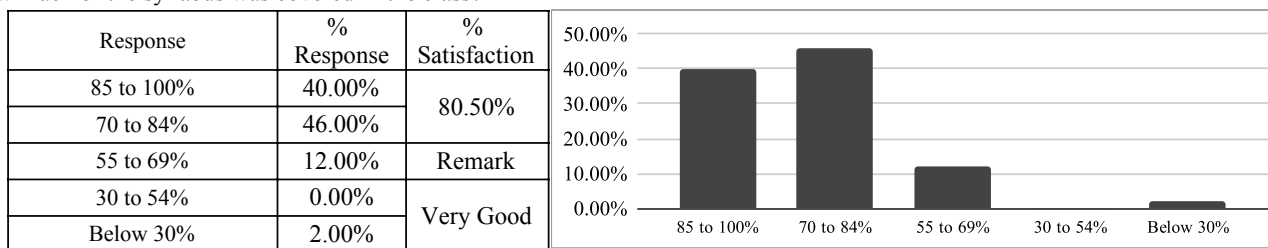## Student Satisfaction Survey Report

Date: 24/12/2020

Class: 4th Year / 7th Semester (Section-A)
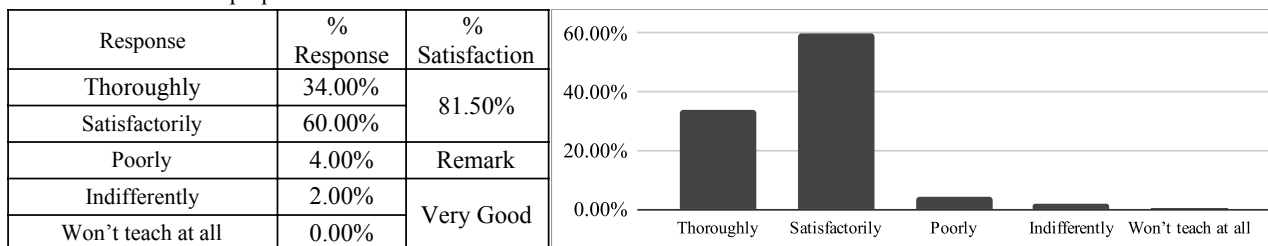Class Incharge: Prof. Amit Kale
No. of Participants involved in Feedback: **50**
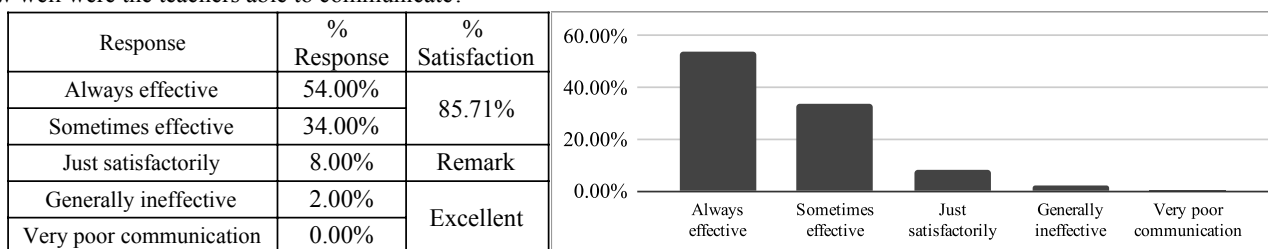
## PART-A: Teaching Learning Process
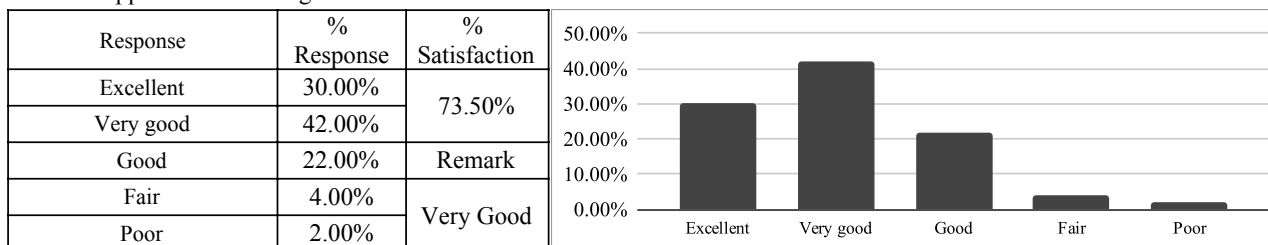
1. How much of the syllabus was covered in the class?

| Response | % Response | % Satisfaction |
|---|---|---|
| 85 to 100% | 40.00% | 80.50% |
| 70 to 84% | 46.00% | |
| 55 to 69% | 12.00% | Remark |
| 30 to 54% | 0.00% | Very Good |
| Below 30% | 2.00% | |



2. How well did the teachers prepare for the classes?

| Response | % Response | % Satisfaction |
|---|---|---|
| Thoroughly | 34.00% | 81.50% |
| Satisfactorily | 60.00% | |
| Poorly | 4.00% | Remark |
| Indifferently | 2.00% | Very Good |
| Won't teach at all | 0.00% | |



3. How well were the teachers able to communicate?

| Response | % Response | % Satisfaction |
|---|---|---|
| Always effective | 54.00% | 85.71% |
| Sometimes effective | 34.00% | |
| Just satisfactorily | 8.00% | Remark |
| Generally ineffective | 2.00% | Excellent |
| Very poor communication | 0.00% | |



4. The teacher's approach to teaching can best be described as

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 30.00% | 73.50% |
| Very good | 42.00% | |
| Good | 22.00% | Remark |
| Fair | 4.00% | Very Good |
| Poor | 2.00% | |

5. Fairness of the internal evaluation process by the teachers.

| Response | % Response | % Satisfaction |
|---|---|---|
| Always fair | 46.00% | 83.50% |
| Usually fair | 46.00% | |
| Sometimes unfair | 6.00% | Remark |
| Usually unfair | 0.00% | Very Good |
| Unfair | 2.00% | |
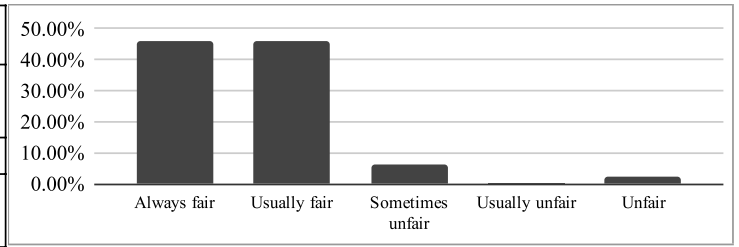
6. Was your performance in assignments discussed with you?

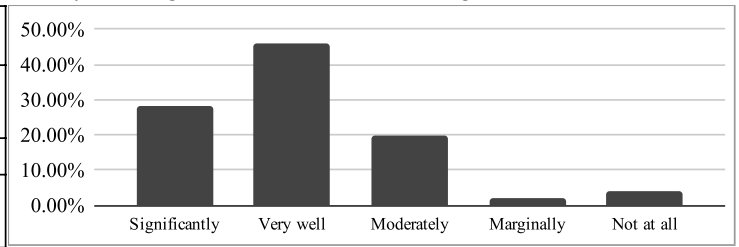| Response | % Response | % Satisfaction |
|---|---|---|
| Every time | 42.00% | 76.00% |
| Usually | 38.00% | |
| Occasionally/ Sometimes | 10.00% | Remark |
| Rarely | 2.00% | Very Good |
| Never | 8.00% | |
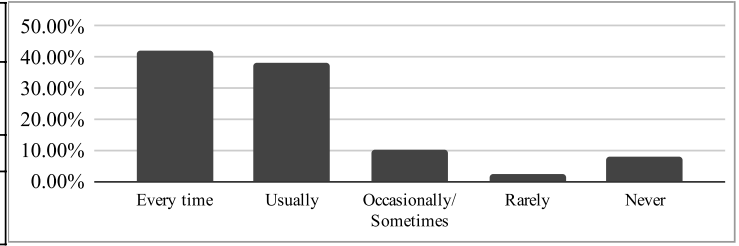
7. The institute takes active interest in promoting internship, field visit opportunities for students.

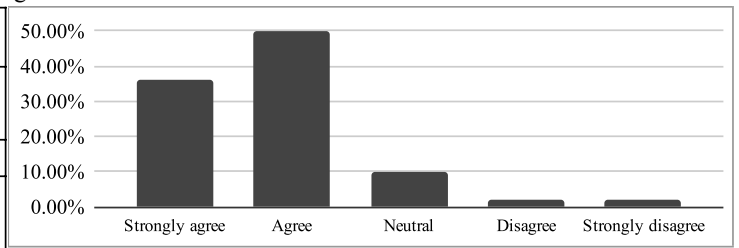| Response | % Response | % Satisfaction |
|---|---|---|
| Regularly | 48.00% | 79.00% |
| Often | 32.00% | |
| Sometimes | 12.00% | Remark |
| Rarely | 4.00% | Very Good |
| Never | 4.00% | |
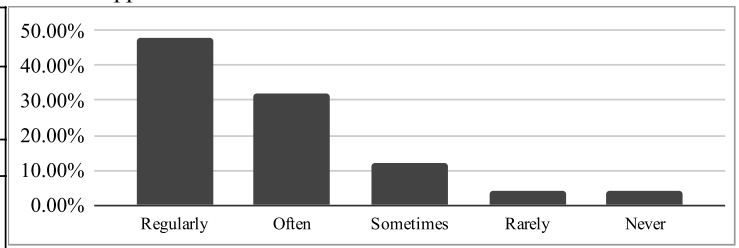
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

| Response | % Response | % Satisfaction |
|---|---|---|
| Significantly | 28.00% | 73.00% |
| Very well | 46.00% | |
| Moderately | 20.00% | Remark |
| Marginally | 2.00% | Very Good |
| Not at all | 4.00% | |

9. The institution provides multiple opportunities to learn and grow.

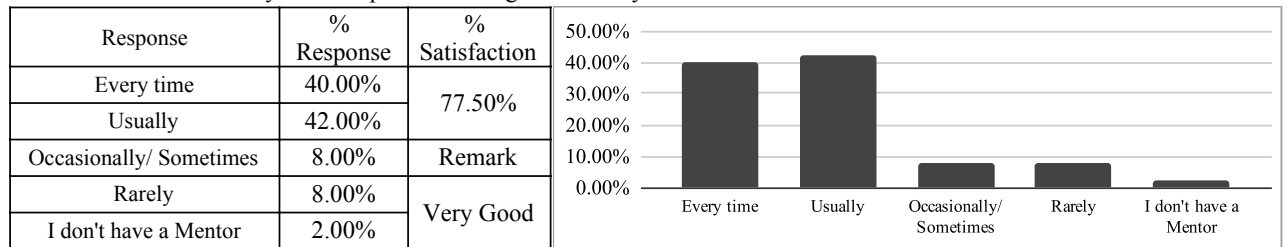| Response | % Response | % Satisfaction |
|---|---|---|
| Strongly agree | 36.00% | 79.00% |
| Agree | 50.00% | |
| Neutral | 10.00% | Remark |
| Disagree | 2.00% | Very Good |
| Strongly disagree | 2.00% | |

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes and review the course syllabus in the class.
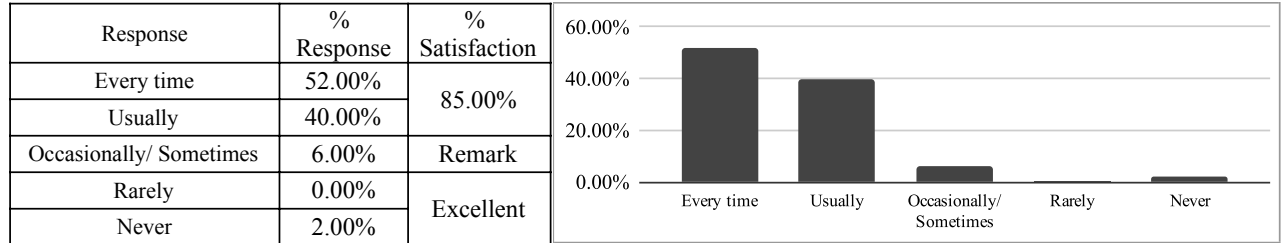
| Response | % Response | % Satisfaction |
|---|---|---|
| Every time | 42.00% | 79.50% |
| Usually | 44.00% | |
| Occasionally/ Sometimes | 8.00% | Remark |
| Rarely | 2.00% | Very Good |
| Never | 4.00% | |
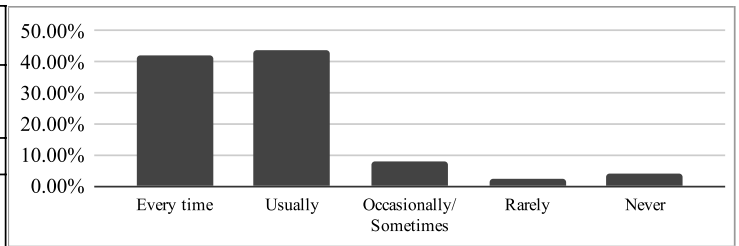
11. Your mentor does a necessary follow-up with an assigned task to you.

| Response | % Response | % Satisfaction |
|---|---|---|
| Every time | 40.00% | 77.50% |
| Usually | 42.00% | |
| Occasionally/ Sometimes | 8.00% | Remark |
| Rarely | 8.00% | Very Good |
| I don't have a Mentor | 2.00% | |



12. The teachers illustrate the concepts through examples and applications.

| Response | % Response | % Satisfaction |
|---|---|---|
| Every time | 52.00% | 85.00% |
| Usually | 40.00% | |
| Occasionally/ Sometimes | 6.00% | Remark |
| Rarely | 0.00% | Excellent |
| Never | 2.00% | |



13. The teachers identify your strengths and encourage you with providing right level of challenges.

| Response | % Response | % Satisfaction |
|---|---|---|
| Fully | 42.00% | 77.50% |
| Reasonably | 42.00% | |
| Partially | 6.00% | Remark |
| Slightly | 4.00% | Very Good |
| Unable to | 6.00% | |
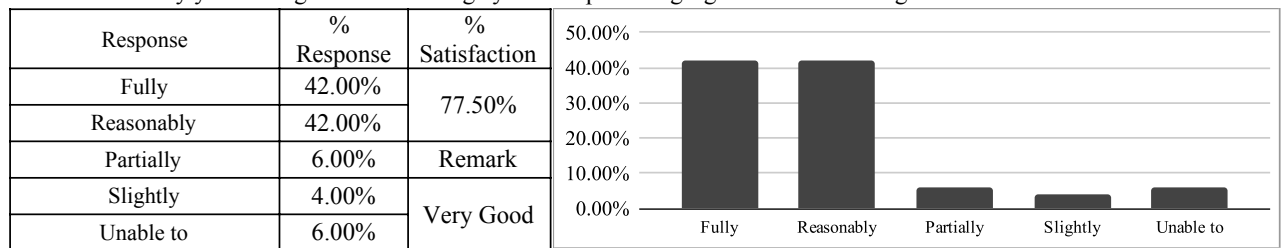


14. Teachers are able to identify your weaknesses and help you to overcome them.

| Response | % Response | % Satisfaction |
|---|---|---|
| Every time | 38.00% | 75.00% |
| Usually | 44.00% | |
| Occasionally/ Sometimes | 4.00% | Remark |
| Rarely | 8.00% | Very Good |
| Never | 6.00% | |
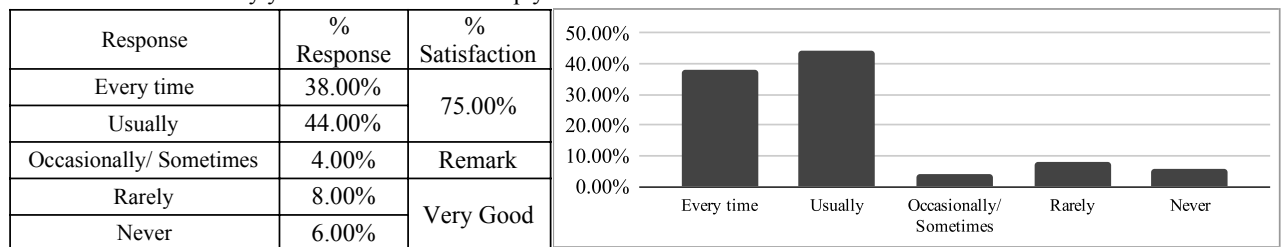


15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

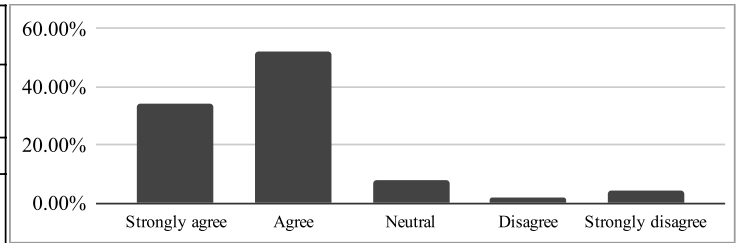| Response | % Response | % Satisfaction |
|---|---|---|
| Strongly agree | 38.00% | 78.50% |
| Agree | 46.00% | |
| Neutral | 10.00% | Remark |
| Disagree | 4.00% | Very Good |
| Strongly disagree | 2.00% | |
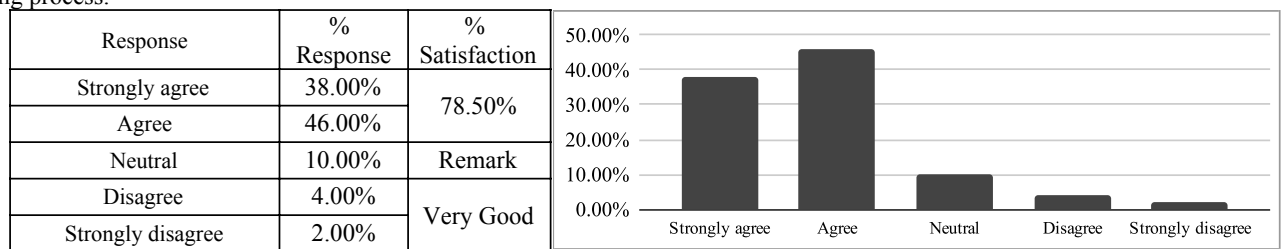


16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
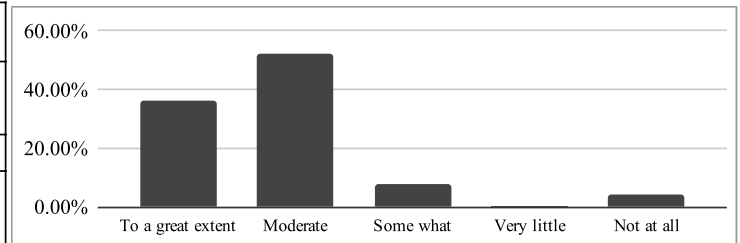
| Response | % Response | % Satisfaction |
|---|---|---|
| To a great extent | 44.00% | 79.50% |
| Moderate | 40.00% | |
| Some what | 10.00% | Remark |
| Very little | 2.00% | Very Good |
| Not at all | 4.00% | |
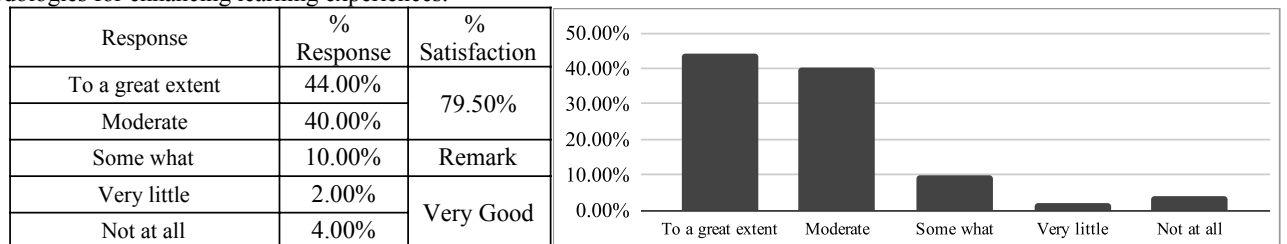
17. Teachers encourage you to participate in extracurricular activities.

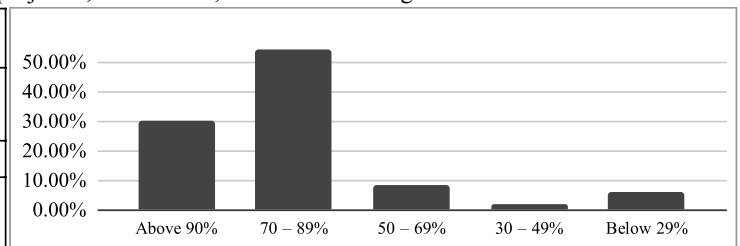| Response | % Response | % Satisfaction |
|---|---|---|
| Strongly agree | 34.00% | 77.50% |
| Agree | 52.00% | |
| Neutral | 8.00% | Remark |
| Disagree | 2.00% | Very Good |
| Strongly disagree | 4.00% | |



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Response | % Response | % Satisfaction |
|---|---|---|
| To a great extent | 36.00% | 79.00% |
| Moderate | 52.00% | |
| Some what | 8.00% | Remark |
| Very little | 0.00% | |
| Not at all | 4.00% | |



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

| Response | % Response | % Satisfaction |
|---|---|---|
| Above 90% | 30.00% | 75.00% |
| 70 – 89% | 54.00% | |
| 50 – 69% | 8.00% | Remark |
| 30 – 49% | 2.00% | Very Good |
| Below 29% | 6.00% | |



20. The overall quality of teaching-learning process in your institute is very good.

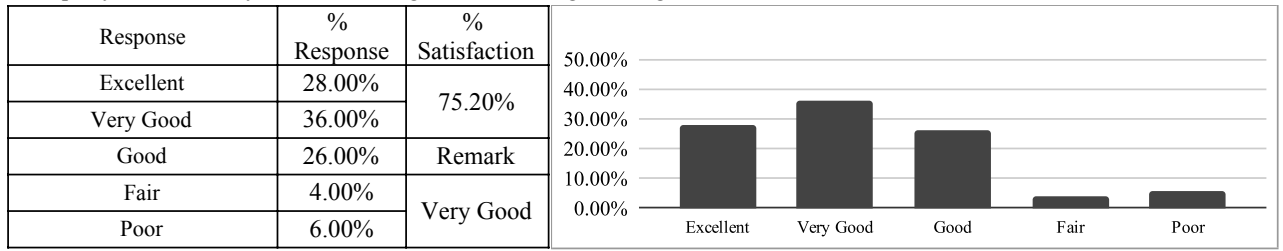| Response | % Response | % Satisfaction |
|---|---|---|
| Strongly agree | 36.00% | 77.50% |
| Agree | 46.00% | |
| Neutral | 14.00% | Remark |
| Disagree | 0.00% | Very Good |
| Strongly disagree | 4.00% | |
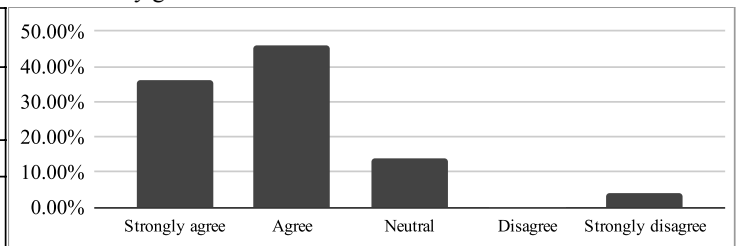


21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.
(Observation/Suggestion may also be a review of any course content of the syllabus/ Content you would have wished to learn).
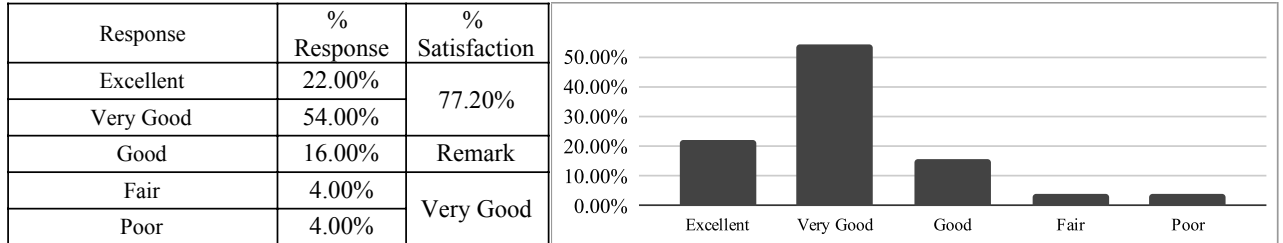
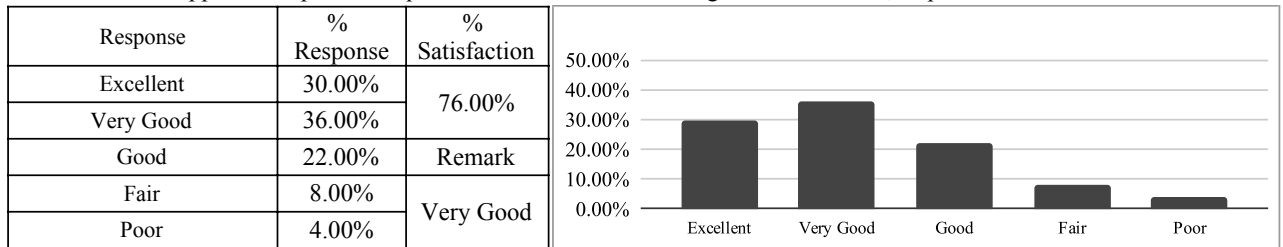| | |
|---|---|
| 1 | please Provide the notes of all the subject for learning |
| 2 | In online teaching,  proper set up must have been used so that students could properly understand the concept. There would be proper visiblity to the ppr or screen which is been displayed the students. Overall just a proper set up must have been used |
| 3 | Overall nice teaching and conducting classes regularly. |

# PART-B: Institutional Facilities and Support

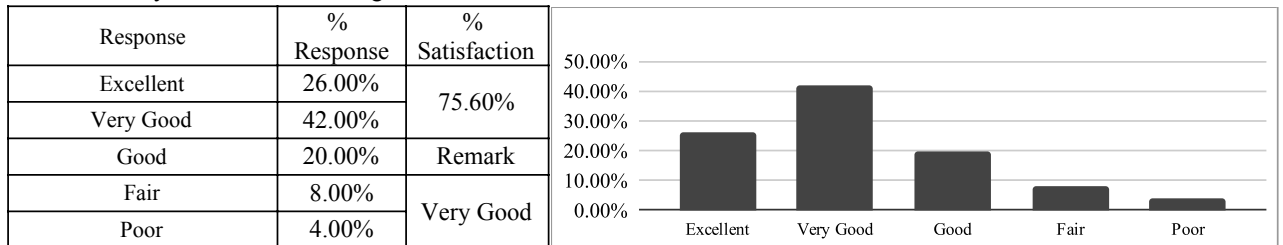**1** Adequacy of Laboratory facilities during online teaching learning

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 28.00% | 75.20% |
| Very Good | 36.00% | |
| Good | 26.00% | Remark |
| Fair | 4.00% | Very Good |
| Poor | 6.00% | |



**2** Availability of learning resources (PPTs, PDFs, notes, contents, etc.)

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 22.00% | 77.20% |
| Very Good | 54.00% | |
| Good | 16.00% | Remark |
| Fair | 4.00% | Very Good |
| Poor | 4.00% | |



**3** Mechanism and approach to provide exposure to external world through Guest Lectures, Expert Talks etc.

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 30.00% | 76.00% |
| Very Good | 36.00% | |
| Good | 22.00% | Remark |
| Fair | 8.00% | Very Good |
| Poor | 4.00% | |



**4** IT connectivity with Faculties during online classes.

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 26.00% | 75.60% |
| Very Good | 42.00% | |
| Good | 20.00% | Remark |
| Fair | 8.00% | Very Good |
| Poor | 4.00% | |



**5** Overall approach and commitment of the Department towards providing quality Technical and Professional Education.

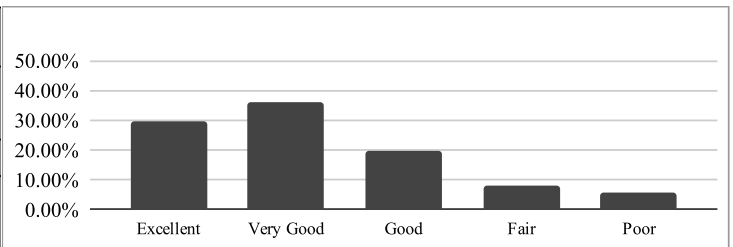| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 32.00% | 76.00% |
| Very Good | 34.00% | |
| Good | 20.00% | Remark |
| Fair | 10.00% | Very Good |
| Poor | 4.00% | |
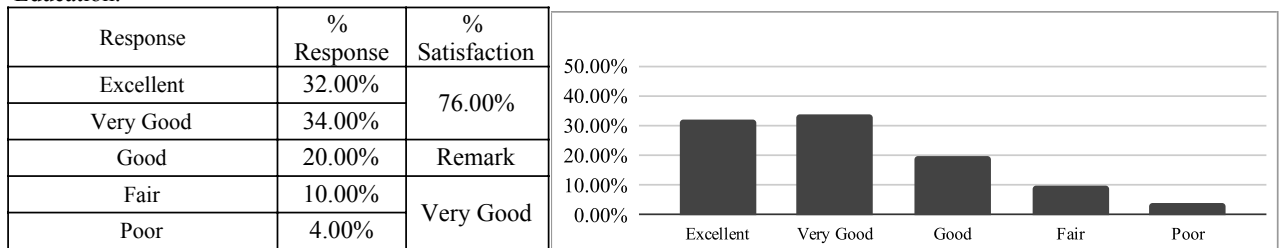


**6** Mechanism and approach to deal with students/parents grievances

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 22.00% | 74.80% |
| Very Good | 48.00% | |
| Good | 16.00% | Remark |
| Fair | 10.00% | Very Good |
| Poor | 4.00% | |
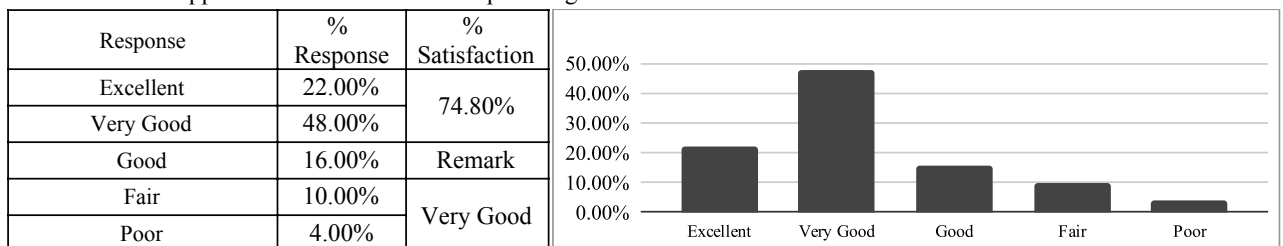
**7** Students Guidance and mentoring facilities

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 30.00% | 75.20% |
| Very Good | 36.00% | |
| Good | 20.00% | Remark |
| Fair | 8.00% | Very Good |
| Poor | 6.00% | |



**8** Use of modern tools and methods

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 24.00% | 75.60% |
| Very Good | 48.00% | |
| Good | 16.00% | Remark |
| Fair | 6.00% | Very Good |
| Poor | 6.00% | |
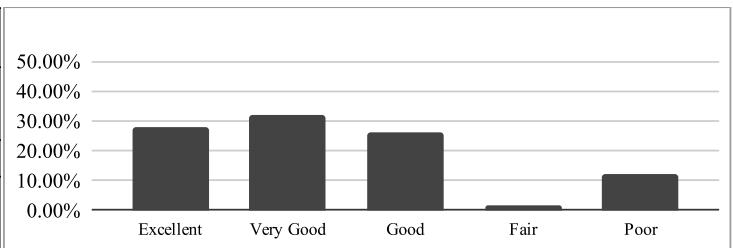


**9** Library Facility

| Response | % Response | % Satisfaction |
|---|---|---|
| Excellent | 28.00% | 72.40% |
| Very Good | 32.00% | |
| Good | 26.00% | Remark |
| Fair | 2.00% | Very Good |
| Poor | 12.00% | |
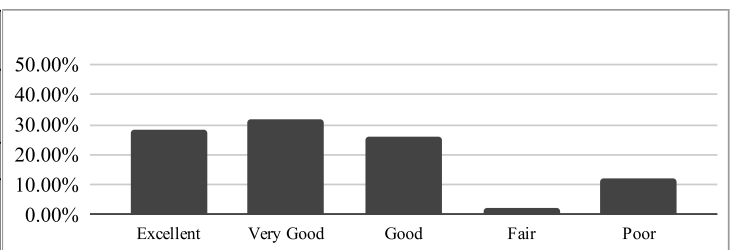


**Suggestions-**

| | |
|---|---|
| 1 | No Suggestions |


Prof. Yogesh S. Sharma

**Feedback Incharge**

Dr. Abhay R. Kasetwar

**Head of Department**