

**S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT  
& RESEARCH, NAGPUR.**

(An Autonomous Institute, Affiliated to RTMNU, Nagpur)



**DEPARTMENT OF MANAGEMENT**

*Vision: To become a premier business school recognized for its academic excellence, industrial exposure and research that leads to the creation of managers and entrepreneurs equipped to face the challenges of the emerging global world*

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**CONSOLIDATED FEEDBACK  
2020-21(ODD)  
MBA**

# S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT & RESEARCH, NAGPUR.

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# Departmental Vision - Mission

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### **Vision:-**

To become a premier business school recognized for its academic excellence, industrial exposure and research that leads to the creation of managers and entrepreneurs equipped to face the challenges of the emerging global world.

### **Mission:-**

- To foster a passion for learning and creative thinking among all stakeholders.
- To impart and nature managerial and entrepreneurial skills in the students.
- To build intellectual capital through faculty development, research, consultancy and publication by creating a conducive learning environment.

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**Student Feedback- I**



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### FIRST SEMESTER

31/03/2021

### **Minutes of Meeting**

The meeting of the HOD with all the faculty members conducted on 31/03/2021 at 1.30 pm. Following points were discussed in the meeting:

- All the faculty members are asked to kindly pace their syllabus for smooth completion of syllabus within the stipulated time.
- All the faculty should encourage the students to actively participating in the interaction between the classes.
- All the faculty members have been asked to adopt innovative teaching methodology to enhance the quality of teaching imparted.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Sapna Ghutke	Asst. Professor	
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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**Session: 2020-2021**

**Semester I**

**Action Taken Report on Student Feedback-I**

**Date: 31/03/2021**

The department has conducted the Student Feedback- I in the month of March for the MBA Semester I students. The responses from students have been scrutinized and summarized using online tool- Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed below.**

- It is found that all nine courses as listed in overall feedback analysis have secured **excellent feedback** i.e. above 85%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

A handwritten signature in black ink, appearing to read 'Himanshu Tiwari'.

**Dr. Himanshu Tiwari  
(Head of Department)**



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### Student Feedback-I Analysis Session 2020-2021 Semester I

Sr. no.	Sem.	Total No. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	I	45	Business Ethics	Dr. Sapna Ghutke	94	Excellent
2			Financial Accounting	Dr. Yogesh Dhoke	94	Excellent
3			Business Law	Prof. Sandeep Pali	91	Excellent
4			Business Economics	Prof. Komal Sharma	94	Excellent
5			Business Statistics	Prof. Hemraj Kawadkar	96	Excellent
6			Financial Management-I	Dr. Himanshu Tiwari	94	Excellent
7			Human Resource Management-I	Dr. Sapna Ghutke	94	Excellent
8			Marketing Management-I	Prof. Sandeep Pali	92	Excellent
9			Employability Skill Enhancement-I	Prof. Nikhil Bangde	95	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)



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### THIRD SEMESTER

31/10/2020

#### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 31/10/2020 at 1.30 pm.

Following points were discussed in the meeting:

- Few of the faculty members are asked to check and improve their voice clarity during online classes.
- All the faculty members are asked to kindly pace their syllabus for smooth completion of syllabus within the stipulated time.
- All the faculty members are asked to maintain punctuality in conduction of classes.
- All the faculty members have been asked to adopt innovative teaching methodology to enhance the quality of teaching imparted.
- All faculty members have agreed to improve in their respective suggested area.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Asim Parthey	Asst. Professor	
3	Prof. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Session: 2020-2021 (Odd Semester)

Semester III

Action Taken Report on Student Feedback-I

Date: 31/10/2020

The department has conducted the Student Feedback- I in the month of October for the MBA Semester III students. The responses from students have been scrutinized and summarized using online tool- Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **ten courses** as listed in Feedback consolidated chart **five courses got excellent feedback** i.e. above 85%, and five courses are having feedback above 75%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

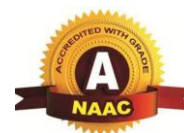
*Dr. Himanshu Tiwari*  
31/10/2020  
Dr. Himanshu Tiwari  
(Head of Department)

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### Student Feedback-I Analysis Session 2020-2021 (Odd) Semester III

Sr. no.	Sem	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback(%)	Remark
1	III	53	Strategic Management	Dr. Asim Partey	79.40	Very Good
2			Sales & Distribution Management [MM1]	Prof. Nikhil Bangde	88.79	Excellent
3			Digital & Social Media Marketing [MM2]	Prof. Nikhil Bangde	88.70	Excellent
4			IMC & Brand Management [MM3]	Prof. Sandeep Pali	84.88	Very good
5			Investment Analysis & Portfolio Management [FM1]	Prof. Hemraj Kawadkar	89.69	Excellent
6			Project Appraisal & Finance [FM2]	Dr. Himanshu Tiwari	86.15	Excellent
7			Financial Derivatives [FM3]	Prof. Yogesh Dhoke	84.77	Very Good
8			Manpower Planning, Recruitment & Selection [HR1]	Prof Komal Sharma	79.67	Very Good
9			Performance Measurement System [HR2]	Prof Komal Sharma	78.25	Very Good
10			Compensation & Benefit Management [HR3]	Prof. Hemraj Kawadkar	86.92	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

*Komal*  
Prof. Komal Sharma  
(Feedback In-Charge)

*Himanshu*  
Dr. Himanshu Tiwari  
(Head of Department)

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**Student Feedback- II**



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### FIRST SEMESTER

Date: 07/05/2021

#### Minutes of Meeting

The meeting of the HOD with all the concerned faculty members conducted on 07/05/2021 at 2.00 pm via conference call.

Following points were discussed in the meeting:

- All the faculty members should encourage the students to actively participate in the interaction between the classes.
- All the faculty members have been asked to adopt innovative teaching methodology to enhance the quality of teaching imparted.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)



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Session: 2020-2021 (Odd Semester) Date: 07/05/2021

Semester I

### Action Taken Report on Student Feedback-II

The department has conducted the Student Feedback- II in the month of May for the MBA Semester I students. The responses from students have been scrutinized and summarized using online tool-Google form.

The Head of Department has discussed the summary via conference call with concerned faculty members and actions are initiated at the department level.

The key observations (points) from summary and actions are listed below.

- It is found that all nine courses as listed in overall feedback analysis have secured **Excellent** feedback i.e. above 85%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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### Student Feedback-II Analysis Session 2020-2021 (Odd) Semester I

Sr. no.	Sem.	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	I	50	Business Ethics	Dr. Sapna Ghutke	89.88	Excellent
2			Financial Accounting	Prof. Yogesh Dhoke	87.72	Excellent
3			Business Law	Prof. Sandeep Pali	90.32	Excellent
4			Business Economics	Prof. Komal Sharma	89.36	Excellent
5			Business Statistics	Prof. Hemraj Kawadkar	92.04	Excellent
6			Financial Management-I	Dr. Himanshu Tiwari	92.72	Excellent
7			Human Resource Management-I	Dr. Sapna Ghutke	89.96	Excellent
8			Marketing Management-I	Prof. Sandeep Pali	90.56	Excellent
9			Employability Skill Enhancement-I	Prof. Nikhil Bangde	91.04	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

*Komal*

Prof. Komal Sharma  
(Feedback In-Charge)

*Himanshu*

Dr. Himanshu Tiwari  
(Head of Department)



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### THIRD SEMESTER

03/12/2020

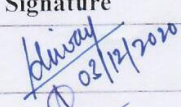


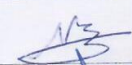

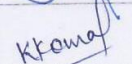
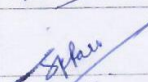
#### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 03/12/2020 at 1.30 pm.

Following points were discussed in the meeting:

- All the faculty members are asked to ensure class control and discipline during online classes.
- All the faculty members have been asked to use various audio-visual aids in teaching.
- All the faculty members are asked to ensure participation of students during online classes.
- All faculty members have agreed to improve in their respective suggested area.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Asim Partey	Asst. Professor	
3	Prof. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Date: 03/12/2020

Session: 2020-2021 (Odd Semester)  
Semester III

### Action Taken Report on Student Feedback-II

The department has conducted the Student Feedback- II in the month of November for the MBA Semester III students. The responses from students have been scrutinized and summarized using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **ten courses** as listed in Feedback consolidated chart **seven courses** got **excellent feedback** i.e. above 85%, and five courses are having feedback above 75%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

*Himanshu*  
03/12/2020  
Dr. Himanshu Tiwari  
(Head of Department)

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### Student Feedback-II Analysis Session 2020-2021 (Odd) Semester III

Sr. no.	Sem	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback(%)	Remark
1	III	47	Strategic Management	Dr. Asim Partey	80.77	Very Good
2			✓ Sales & Distribution Management [MM1]	Prof. Nikhil Bangde	89.30	Excellent
3			✓ Digital & Social Media Marketing [MM2]	Prof. Nikhil Bangde	89.08	Excellent
4			✓ IMC & Brand Management [MM3]	Prof. Sandeep Pali	85.46	Excellent
5			✓ Investment Analysis & Portfolio Management [FM1]	Prof. Hemraj Kawadkar	88.11	Excellent
6			✓ Project Appraisal & Finance [FM2]	Dr. Himanshu Tiwari	86.39	Excellent
7			✓ Financial Derivatives [FM3]	Prof. Yogesh Dhoke	85.44	Excellent
8			Manpower Planning, Recruitment & Selection [HR1]	Prof Komal Sharma	84.16	Very Good
9			Performance Measurement System [HR2]	Prof Komal Sharma	83.84	Very Good
10			✓ Compensation & Benefit Management [HR3]	Prof. Hemraj Kawadkar	90	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

*Komal*  
Prof. Komal Sharma  
(Feedback In-Charge)

*Himanshu*  
Dr. Himanshu Tiwari  
(Head of Department)

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**Consolidated Report on Student  
Feedback- I & II**

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### Student Feedback-I & II Analysis Session 2020-2021 Semester I

Sr. no.	Sem	Course	Course In-charge	Overall Course Feedback-I (%)	Overall Course Feedback-II (%)	Average	Remark
1	I	Business Ethics	Dr. Sapna Ghutke	94	89.88	91.94	Excellent
2		Financial Accounting	Dr. Yogesh Dhoke	94	87.72	90.86	Excellent
3		Business Law	Prof. Sandeep Pali	91	90.32	90.66	Excellent
4		Business Economics	Prof. Komal Sharma	94	89.36	91.68	Excellent
5		Business Statistics	Prof. Hemraj Kawadkar	96	92.04	94.02	Excellent
6		Financial Management-I	Dr. Himanshu Tiwari	94	92.72	93.36	Excellent
7		Human Resource Management-I	Dr. Sapna Ghutke	94	89.96	91.98	Excellent
8		Marketing Management-I	Prof. Sandeep Pali	92	90.56	91.28	Excellent
9		Employability Skill Enhancement-I	Prof. Nikhil Bangde	95	91.04	93.02	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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### Student Feedback-I & II Analysis Session 2020-2021 Semester III

Sr. no.	Sem	Course	Course In-charge	Overall Course Feedback-I (%)	Overall Course Feedback-II (%)	Average	Remark
1	III	Strategic Management	Dr. Asim Partey	79.40	80.77	80.09	Very Good
2		Sales & Distribution Management [MM1]	Prof. Nikhil Bangde	88.79	89.30	89.05	Excellent
3		Digital & Social Media Marketing [MM2]	Prof. Nikhil Bangde	88.70	89.08	88.89	Excellent
4		IMC & Brand Management [MM3]	Prof. Sandeep Pali	84.88	85.46	85.17	Excellent
5		Investment Analysis & Portfolio Management [FM1]	Prof. Hemraj Kawadkar	89.69	88.11	88.90	Excellent
6		Project Appraisal & Finance [FM2]	Dr. Himanshu Tiwari	86.15	86.39	86.27	Excellent
7		Financial Derivatives [FM3]	Prof. Yogesh Dhoke	84.77	85.44	85.11	Excellent
8		Manpower Planning, Recruitment & Selection [HR1]	Prof Komal Sharma	79.67	84.16	81.92	Very Good
9		Performance Measurement System [HR2]	Prof Komal Sharma	78.25	83.84	81.05	Very Good
10		Compensation & Benefit Management [HR3]	Prof. Hemraj Kawadkar	86.92	90	88.46	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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**Student Satisfaction Survey**



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### FIRST SEMESTER

31/05/2021

### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 31/05/2021 at 1.30 pm via conference call.

Following points were discussed in the meeting:

- Student Satisfaction Survey received from Semester-I students.
- The students were satisfied with overall Teaching-Learning process.
- The students were also satisfied with the Institutional facilities & Support provided to them.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Sapna Ghutke	Asst. Professor	On leave
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	



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## DEPARTMENT OF MANAGEMENT

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Date: 31/05/2021

Session: 2020-2021  
Semester I

### Action Taken Report on Student Satisfaction Survey

The department has conducted the Student Satisfaction Survey in the month of May for the MBA Semester I students. The responses from students have been analyzed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- Some of the students need more assignments from faculty members to improve their performance.
- Students need more online quiz competition for improving their knowledge & skills.
- Course content of every course was delivered in proper manner.
- All the points are discussed with faculty members & the needed action has been planned for the next Semester.

A handwritten signature in blue ink, appearing to read 'Himanshu Tiwari'.

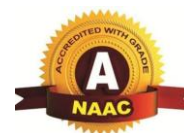
**Dr. Himanshu Tiwari**  
(Head of Department)

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### Student Satisfaction Survey Semester-I (2020-2021)

#### Part A: Teaching Learning Process

Sr. No.	Question	Result (in %)
1	How much of the syllabus was covered in the class?	91.5
2	How well did the teachers prepare for the classes?	86
3	How well were the teachers able to communicate?	94
4	The teacher's approach to teaching can best be described as	83
5	Fairness of the internal evaluation process by the teachers.	88.5
6	Was your performance in assignments discussed with you?	88
7	The institute takes active interest in promoting internship, field visit opportunities for students.	87
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	83.5
9	The institution provides multiple opportunities to learn and grow.	86
10	Teachers inform you about your expected competencies, course outcomes and program outcomes and review the course syllabus in the class.	91.5
11	Your mentor does a necessary follow-up with an assigned task to you.	88.5
12	The teachers illustrate the concepts through examples and applications.	90.5
13	The teachers identify your strengths and encourage you with providing right level of challenges.	87
14	Teachers are able to identify your weaknesses and help you to overcome them.	85
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	91.5
16	The institute/ teachers use student centric methods, such as Practical learning, participative learning and problem solving methodologies for enhancing learning experiences.	89
17	Teachers encourage you to participate in extracurricular activities.	87.5
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	90.5
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	90
20	The overall quality of teaching-learning process in your institute is very good.	86.5
<b>Overall Percentage (%)</b>		<b>88.25%</b>

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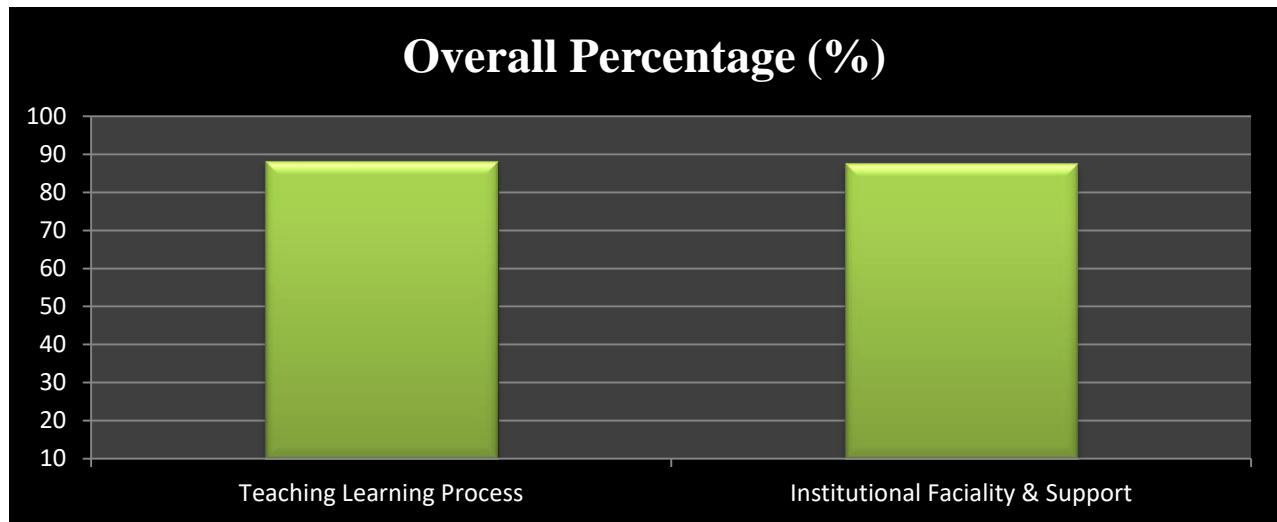
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### Part- B: Institutional Facilities & Support

Sr. No.	Question	Result (in %)
1	Availability of learning resources (PPTs, pdfs, notes, contents etc.)	90.4
2	Mechanism and approach to provide exposure to external world through Guest Lectures, Expert Talks etc.	90.8
3	IT connectivity with Faculties during online classes.	86.4
4	Overall approach and commitment of the Department towards providing quality Technical and Professional Education.	87.2
5	Mechanism and approach to deal with students/parents grievances.	86
6	Students Guidance and mentoring facilities.	87.2
7	Use of modern tools and methods.	85.2
<b>Overall Percentage (%)</b>		<b>87.6%</b>



**Prof. Komal Sharma**  
(Feedback In-Charge)

**Dr. Himanshu Tiwari**  
(Head of Department)



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### THIRD SEMESTER

24/12/2020

### **Minutes of Meeting**

The meeting of the HOD with all the faculty members conducted on 24/12/2021 at 1.30 pm via conference call.

Following points were discussed in the meeting:

- Syllabus coverage in class is excellent.
- All the faculty members have adopted two way communications during the classes, which the students have mentioned in feedback.
- According to the report, students are happy with the various extracurricular opportunities provided to them, but they want more internship opportunities from the institutes side.
- The students faced internet connectivity issue during their online classes.
- All faculty members have agreed to improve further.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Asim Partey	Asst. Professor	On leave
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Date: 25/12/2021

Session: 2020-2021  
Semester III

### Action Taken Report on Student Satisfaction Survey

The department has conducted the Student Satisfaction Survey in the month of May for the MBA Semester I students. The responses from students have been analyzed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

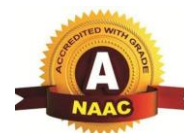
- Some of the students need more assignments from faculty members to improve their performance.
- Students need more online quiz competition for improving their knowledge & skills.
- Course content of every course was delivered in proper manner.
- All the points are discussed with faculty members & the needed action has been planned for the next Semester.

A handwritten signature in blue ink, appearing to read 'Himanshu Tiwari'.

**Dr. Himanshu Tiwari**  
(Head of Department)

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### Student Satisfaction Survey Semester III

Number of respondents: 37

### PART-A Teaching Learning Process

1. How much of the syllabus was covered in the class?	88.51
2. How well did the teachers prepare for the classes?	83.11
3. How well were the teachers able to communicate?	90.54
4. The teacher's approach to teaching can best be described as	79.05
5. Fairness of the internal evaluation process by the teachers.	85.81
6. Was your performance in assignments discussed with you?	80.41
7. The institute takes active interest in promoting internship opportunities for students.	79.05
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	79.73
9. The institution provides multiple opportunities to learn and grow.	80.41
10. Teachers inform you about your expected competencies, course outcomes and program outcomes and review the course syllabus in the class.	88.51
11. Your mentor does a necessary follow-up with an assigned task to you.	78.38
12. The teachers illustrate the concepts through examples and applications.	83.78
13. The teachers identify your strengths and encourage you with providing right level of challenges.	85.81
14. Teachers are able to identify your weaknesses and help you to overcome them.	85.14
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	83.78
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	80.41
17. Teachers encourage you to participate in extracurricular activities.	83.78
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	81.76
19. What percentage of teachers uses ICT tools such as PPTs, Multimedia, animations, etc. while teaching?	85.81
20. The overall quality of teaching-learning process in your institute is very good.	83.78
<b>Overall Percentage</b>	<b>83.38%</b>

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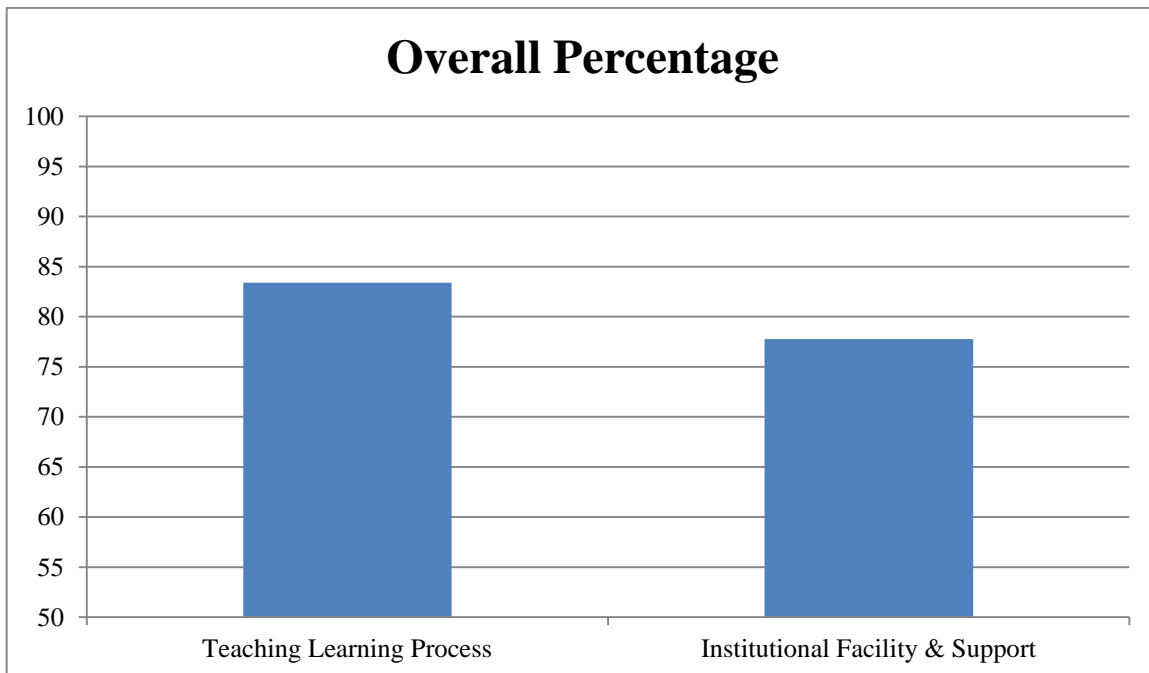
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### PART-B Institutional Facilities and Support

1. Availability of learning resources (PPTs, pdfs, notes, contents etc.)	85.95
2. Mechanism and approach to provide exposure to external world through Guest Lectures, Expert Talks etc.	77.84
3. IT connectivity with Faculties during online classes.	71.89
4. Overall approach and commitment of the Department towards providing quality Technical and Professional Education.	77.84
5. Mechanism and approach to deal with students/parents grievances.	77.3
6. Students Guidance and mentoring facilities.	77.84
7. Use of modern tools and methods.	75.68

<b>Overall Percentage</b>	<b>77.76%</b>
---------------------------	---------------



*Komal*

**Prof. Komal Sharma**  
(Feedback In-Charge)

*Himanshu*

**Dr. Himanshu Tiwari**  
(Head of Department)

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**Course End Survey**





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### FIRST SEMESTER

#### Minutes of Meeting

01/06/2021

The meeting of Head of Department with faculty members conducted on 01/06/2021 at 4:00 pm.

The following points were discussed in the meeting

- The Course End Survey of MBA Semester I students with faculty members.
- In the year 2020-2021, Course End Survey shows that all most all the courses content was delivered in proper manner.
- Faculty should pay attention on CO Attainment through continuous Class Test.
- The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Sapna Ghutke	Asst. Professor	On Leave
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Date: 01/06/2021

Session: 2020-2021  
Semester I

### Action Taken Report on Course End Survey

The department has conducted the Course End Survey in the month of May for the MBA Semester I students. The responses from students have been analysed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **nine courses** as listed in Course End Survey consolidated chart all course's CO attainment percentage is above 70% which is good.
- Course content of every course was delivered in proper manner.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are asked to perform better.

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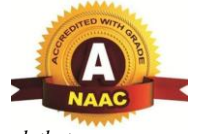
**Dr. Himanshu Tiwari**  
(Head of Department)

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### Course End Survey Overall Analysis

Sr. No.	Course	Course In-charge	Overall Percentage
1.	Business Ethics	Dr. Sapna Ghutke & Prof. Nikhil Bangde	79.33
2.	Financial Accounting	Dr. Yogesh Dhoke	73.73
3.	Business Law	Prof. Sandeep Pali	86.07
4.	Business Economics	Prof. Komal Sharma	80.53
5.	Business Statistics	Prof. Hemraj Kawadkar	86.73
6.	Financial Management-I	Dr. Himanshu Tiwari	83.07
7.	Human Resource Management-I	Dr. Sapna Ghutke & Prof. Komal Sharma	81.67
8.	Marketing Management-I	Prof. Sandeep Pali	85.87
9.	Employability Skill Enhancement-I	Prof. Nikhil Bangde	85.93

**Prof. Komal Sharma**  
(Feedback In-Charge)

**Dr. Himanshu Tiwari**  
(Head of Department)

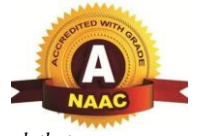


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### THIRD SEMESTER

23/12/2020

### Minutes of Meeting Course Exit Feedback

The meeting of the HOD with all the faculty members conducted on 23/12/2020 at 1.30 pm.

Following points were discussed in the meeting:

- Course Exit Feedback received from Semester III students shows that every course's CO attainment is above 65%.
- All the faculty members have been asked to pay more attention on the attainment of Course Outcomes by adopting effective teaching methodology as per requirement.
- According to the feedback received from Semester III students, content of every course was delivered in proper manner.
- All faculty members have agreed to improve in their respective suggested area.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Asim Partey	Asst. Professor	On Leave
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Date: 23/12/2020

### Action Taken Report on Course Exit Feedback

The department has conducted the Course Exit Feedback in the month of December for the MBA Semester III students. The responses from students have been analyzed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **ten courses** as listed in Course Exit Feedback consolidated chart all course's CO attainment percentage is above 65% which is good.
- Course content of every course was delivered in proper manner.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are asked to perform better.

A handwritten signature in black ink, appearing to read 'Himanshu Tiwari'.

**Dr. Himanshu Tiwari**  
(Head of Department)

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### Course Exit Feedback Overall Analysis Semester III

Winter 2020-2021

Sr. No.	Course	Course In-charge	Overall Course Exit Feedback
1	Sales and Distribution Management (MM-I)	Prof. Nikhil Bangde	74.81
2	Digital and Social Media Marketing (MM-II)	Prof. Nikhil Bangde	75.78
3	Integrated Marketing Communication and Brand Management (MM-III)	Prof. Sandeep Pali	71.03
4	Investment Analysis & Portfolio Management (FM-I)	Prof. Hemraj Kawadkar	71.05
5	Project Appraisal and Finance (FM-II)	Dr. Himanshu Tiwari	69.16
6	Financial Derivatives (FM-III)	Prof. Yogesh Dhoke	67.37
7	Manpower Planning, Recruitment and Selection (HRM-I)	Prof. Komal Sharma	71.82
8	Performance Measurement System (HRM-II)	Prof. Komal Sharma	71.46
9	Compensation and Benefits Management (HRM-III)	Prof. Hemraj Kawadkar	71.27
10	Strategic Management (SM)	Dr. Asim Partey	70.14

**Prof. Komal Sharma**  
(Feedback Incharge)

**Dr. Himanshu Tiwari**  
(Head of Department)

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# Teacher Feedback

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28/09/2021

### **Minutes of Meeting** **Teacher Feedback**

The meeting of the HOD with all the faculty members conducted on 28/09/2021 at 1.30 pm to discuss the feedback received from teachers:

The faculties discussed on the following points:

1. Teachers have suggested the following points towards review of syllabus/courses taught by concerned faculties.
  - Syllabus fits the current industry era
  - Contemporary topics could be included
  - It is ok and designed as per industrial needs.
2. Teachers have suggested making compulsory Online based Coursera courses to students for improving the skills of students.
3. Teachers have also suggested the following points:

1. The Provident Fund facility should be provided.
2. The number of Casual Leaves should be increased.
3. The HR policy should be communicated to the faculty.
4. The annual holiday calendar to be provided at the beginning of the session.
5. There should be a Ladies Staff Toilet.
6. Bus facility should be resumed for faculty members.
7. The faculty has suggested to organize FDP/STTP on research statistical tools.
8. The faculty members have suggested to get sufficient time for research paper writing

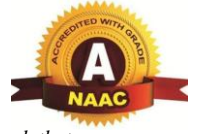


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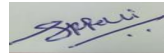
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The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	AB



**Prof. Komal Sharma**  
(Feedback Incharge)



**Dr. Himanshu Tiwari**  
(Head of Department)

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29/09/2021

### Action Taken Report Teacher's Feedback

Teachers Feedback was conducted in the month of September for Teachers of the department.

The following points were discussed with the faculty members.

- The department is planning to organize FDP/STTP in the upcoming session.
- The faculty members are encouraged to write research papers along with the teaching & administrative work.

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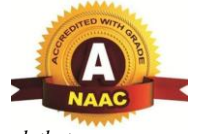
**Dr. Himanshu Tiwari**  
(Head of Department)

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30/09/2021

To,  
The Principal,  
SBJITMR,  
Nagpur

Subject: Teachers suggestions for Institution Support & Facilities

Respected Sir,

This is to state that the Teacher's feedback was conducted for the Teachers of Department of Management at the end of Semester II (2020-2021) and the following suggestions were received from them towards Institution Support & facilities.

Suggestions:

1. The Provident Fund facility should be provided.
2. The number of Casual Leaves should be increased.
3. The HR policy should be communicated to the faculty.
4. The annual holiday calendar to be provided at the beginning of the session.
5. There should be a Ladies Staff Toilet.
6. Bus facility should be resumed for faculty members.
7. The faculty has suggested to organize FDP/STTP on research statistical tools.
8. The faculty members have suggested to get sufficient time for research paper writing

As the department of Management we need to focus majorly on skills development to cater regional industrial requirements.

The above suggestions require actions at Institutional level; hence it has been forwarded to your good office.

**Dr. Himanshu Tiwari**  
(Head of Department)

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**CONSOLIDATED FEEDBACK  
2020-21(EVEN)  
MBA**

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Sr. No.	Document
1.	Department Vision-Mission
2.	<b>Student Feedback –I</b> <ul style="list-style-type: none"><li>• MoM of student feedback I (I &amp; III Sem.)</li><li>• Action Taken Report on Feedback I (I &amp; III Sem.)</li><li>• Analysis Report on Feedback I ((I &amp; III Sem.)</li></ul> <b>Student Feedback –II</b> <ul style="list-style-type: none"><li>• MoM of student feedback II (I &amp; III Sem.)</li><li>• Action Taken Report on Feedback II ((I &amp; III Sem.)</li><li>• Analysis Report on Feedback II (I &amp; III Sem.)</li></ul> <b>Consolidated Report on Student Feedback I &amp; II</b>
3.	<b>Student Satisfaction Survey</b> <ul style="list-style-type: none"><li>• MoM of Student Satisfaction Survey ((I &amp; III Sem.)</li><li>• Analysis Report on Student Satisfaction Survey (I &amp; III Sem.)</li><li>• Letter to Principal office on Student Satisfaction Survey</li></ul>
4.	<b>Course Exit Feedback</b> <ul style="list-style-type: none"><li>• MOM of Course Exit Survey ((I &amp; III Sem.)</li><li>• Action Taken Report on Course Exit Feedback ((I &amp; III Sem.)</li><li>• Analysis Report on Course Exit Feedback (I &amp; III Sem.)</li></ul>

# S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT & RESEARCH, NAGPUR.

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5.	<b>Programme Exit Feedback</b> <ul style="list-style-type: none"><li>• MOM on Programme Exit Feedback.</li><li>• Action Taken Report on Programme Exit Feedback.</li><li>• Analysis Report on Programme Exit Feedback.</li></ul>
6.	<b>Teacher Feedback</b> <ul style="list-style-type: none"><li>• MOM on Teacher Feedback.</li><li>• Action Taken Report on Teacher Feedback.</li><li>• Letter to Principal office on Teacher Feedback.</li></ul>

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# Departmental Vision - Mission

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### **Vision:-**

To become a premier business school recognized for its academic excellence, industrial exposure and research that leads to the creation of managers and entrepreneurs equipped to face the challenges of the emerging global world.

### **Mission:-**

- To foster a passion for learning and creative thinking among all stakeholders.
- To impart and nature managerial and entrepreneurial skills in the students.
- To build intellectual capital through faculty development, research, consultancy and publication by creating a conducive learning environment.



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# Student Feedback- I

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### FIRST SEMESTER

## S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT & RESEARCH, NAGPUR.

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04/08/2021

### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 04/08/2021 at 1:30 pm.

Following points were discussed in the meeting:

- All the faculty members are advised to kindly maintain the promptness for smooth completion of syllabus within the specified time.
- As per feedback analysis, the students do interact during the classes. All the faculty members are advised to encourage the students to further enhance their interaction during the classes.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

The meeting was held in the presence of the following members:

Sr. No.	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	ON LEAVE
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	

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Session: 2020-2021 (Even)

Semester II


Action Taken Report on Student Feedback-I

Date: 04/08/2021

The department has conducted the Student Feedback-I in the month of July for the MBA semester II students. The responses from students have been scrutinized and summarized using online tool- Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

The key observations (points) from summary and actions are listed below.

- It is found that all nine courses as listed in overall feedback analysis have secured **excellent feedback** i.e. above 85%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

  
Dr. Himanshu Tiwari  
(Head of Department)

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#### DEPARTMENT OF MANAGEMENT

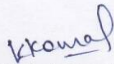
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#### Student Feedback-I Analysis Session 2020-2021 (Even) Semester II

Sr. no.	Sem.	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	II	47	Cost and Management Accounting	Dr.Yogesh Dhoke	90.64	Excellent
2			Strategic Management	Prof. Sandeep Pali	93.32	Excellent
3			Entrepreneurial Development	Prof. Neha Futane	90.89	Excellent
4			Operation Management	Prof. Neha Futane	92.00	Excellent
5			Research Methodology	Prof. Hemraj Kawadkar	93.70	Excellent
6			Financial Management-II	Dr. Himanshu Tiwari	91.57	Excellent
7			Human Resource Management-II	Prof. Komal Sharma	92.30	Excellent
8			Marketing Management-II	Prof. Sandeep Pali	94.00	Excellent
9			Employability Skill Enhancement-II	Prof. Nikhil Bangde	93.11	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

  
Prof. Komal Sharma  
(Feedback In-Charge)

  
Dr. Himanshu Tiwari  
(Head of Department)

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### FOURTH SEMESTER



## S.B. Jain Institute of Technology, Management & Research

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17/04/2021

#### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 17/04/2021 at 3.30 pm.

Following points were discussed in the meeting:

- All the faculty should encourage the students to actively participating in the interaction between the classes.
- All the faculty members are asked to kindly pace their syllabus for smooth completion of syllabus within the stipulated time.
- All the faculty members have been asked to adopt innovative teaching methodology to enhance the quality of teaching imparted.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Prof. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Komal Sharma	Asst. Professor	

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Date: 17/04/2021

Session: 2020-2021 (Even Semester)


Semester IV

### Action Taken Report on Student Feedback-I

The department has conducted the Student Feedback- I in the month of April for the MBA Semester IV students. The responses from students have been scrutinized and summarized using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

The key observations (points) from summary and actions are listed below.

- > It is found that all three courses as listed in overall feedback analysis have secured **very good feedback** i.e. above 75%.
- > The feedback is shown to Course In-charge and discussed by the Head of Department.
- > The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

  
Dr. Himanshu Tiwari  
(Head of Department)

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### Student Feedback-I Analysis Session 2020-2021 (Even) Semester IV

Sr. no.	Sem.	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	IV	41	Managing Banks & Financial Institutions (FM-IV)	Prof. Yogesh Dhoke	85.12	Excellent
2		48	Retail Sales Management & Services Marketing (MM-IV)	Prof. Nikhil Bangde	85.71	Excellent
3		31	Team Dynamics (HRM-IV)	Prof. Komal Sharma	85.10	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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**Student Feedback- II**



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## SECOND SEMESTER

### S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT & RESEARCH, NAGPUR.

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04/09/2021

#### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 04/09/2021 at 1.30 pm.

Following points were discussed in the meeting:

- All the faculty members are asked to include learning activities such as presentations, group discussions etc. to increase the focus of students on the concepts.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

The meeting was held in the presence of the following members:

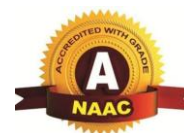
Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	

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**Session: 2020-2021 (Even Semester)**

**Semester II**


**Action Taken Report on Student Feedback-II**

**Date: 04/09/2021**

The department has conducted the Student Feedback-II in the month of August for the MBA Semester II students. The responses from students have been scrutinized and summarized using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed below.**

- It is found that all nine courses as listed in overall feedback analysis have secured **excellent feedback** i.e. above 85%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

  
**Dr. Himanshu Tiwari**  
(Head of Department)

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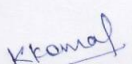
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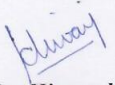


#### Student Feedback-II Analysis Session 2020-2021 (Even) Semester II

Sr. no.	Sem.	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	II	46	Cost and Management Accounting	Dr. Yogesh Dhoke	88.78	Excellent
2			Strategic Management	Prof. Sandeep Pali	91.39	Excellent
3			Entrepreneurial Development	Prof. Neha Futane	90.22	Excellent
4			Operation Management	Prof. Neha Futane	90.17	Excellent
5			Research Methodology	Prof. Hemraj Kawadkar	89.13	Excellent
6			Financial Management-II	Dr. Himanshu Tiwari	92.09	Excellent
7			Human Resource Management-II	Prof. Komal Sharma	91.17	Excellent
8			Marketing Management-II	Prof. Sandeep Pali	91.83	Excellent
9			Employability Skill Enhancement-II	Prof. Nikhil Bangde	91.26	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

  
Prof. Komal Sharma  
(Feedback In-Charge)

  
Dr. Himanshu Tiwari  
(Head of Department)

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### FOURTH SEMESTER



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Date: 01/05/2021

#### Minutes of Meeting

The meeting of the HOD with all the concerned faculty members conducted on 01/05/2021 at 2.00 pm via conference call.

Following points were discussed in the meeting:

- All the faculty members should encourage the students to actively participate in the interaction between the classes.
- All the faculty members have been asked to adopt innovative teaching methodology to enhance the quality of teaching imparted.
- All faculty members have agreed to improve in their respective suggested area.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

The meeting was held in the presence of the following members:

Sr. No	Name of Faculty	Designation
1.	Dr. Himanshu Tiwari	Head of Department
2.	Dr. Yogesh Dhoke	Assistant Professor
3.	Prof. Nikhil Bangde	Assistant Professor
4.	Prof. Komal Sharma	Assistant Professor

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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Session: 2020-2021 (Even Semester)  
Semester IV

Date: 01/05/2021

#### Action Taken Report on Student Feedback-II

The department has conducted the Student Feedback- II in the month of April for the MBA Semester IV students. The responses from students have been scrutinized and summarized using online tool-Google form.

The Head of Department has discussed the summary via conference call with concerned faculty members and actions are initiated at the department level.

The key observations (points) from summary and actions are listed below.

- It is found that all three courses as listed in overall feedback analysis have secured very good feedback i.e. above 80%.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are motivated to perform better.

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

FEEDBACK  
CSE  
C20

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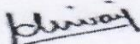
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#### Student Feedback-II Analysis Session 2020-2021 (Even) Semester IV

Sr. no.	Sem.	Total no. of students participated in feedback	Course	Course In-charge	Overall Course Feedback (%)	Remark
1	IV	36	Managing Banks & Financial Institutions (FM-IV)	Dr. Yogesh Dhoke	88.33	Excellent
2		43	Retail Sales Management & Services Marketing (MM-IV)	Prof. Nikhil Bangde	84.19	Excellent
3		27	Team Dynamics (HRM-IV)	Prof. Komal Sharma	86.67	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

  
Prof. Komal Sharma  
(Feedback In-Charge)

  
Dr. Himanshu Tiwari  
(Head of Department)

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**Consolidated Report on Student  
Feedback- I & II**

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### Student Feedback-I & II Analysis Session 2020-2021 Semester II

Sr. no.	Sem	Course	Course In-charge	Overall Course Feedback-I (%)	Overall Course Feedback-II (%)	Average	Remark
1	II	Cost & Management Accounting	Dr. Yogesh Dhoke	90.64	88.78	89.71	Excellent
2		Strategic Management	Prof. Sandeep Pali	93.32	91.39	92.36	Excellent
3		Entrepreneurship Development	Prof. Neha Futane	90.89	90.22	90.56	Excellent
4		Operation Management	Prof. Neha Futane	92.00	90.17	91.09	Excellent
5		Research Methodology	Prof. Hemraj Kawadkar	93.70	89.13	91.42	Excellent
6		Financial Management - II	Dr. Himanshu Tiwari	91.57	92.09	91.83	Excellent
7		Human Resource Management-II	Prof. Komal Sharma	92.30	91.17	91.74	Excellent
8		Marketing Management-II	Prof. Sandeep Pali	94.00	91.83	92.92	Excellent
9		Employability Skill Enhancement-II	Prof. Nikhil Bangde	93.11	91.26	92.19	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)



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### Student Feedback-I & II Analysis Session 2020-2021 Semester IV

Sr. no.	Sem	Course	Course In-charge	Overall Course Feedback-I (%)	Overall Course Feedback-II (%)	Average	Remark
1	IV	Managing Banks & Financial Institutions	Dr. Yogesh Dhoke	85.12	88.33	86.73	Excellent
2		Retails & Sales Management	Prof. Nikhil Bangde	85.71	84.19	84.95	Very Good
3		Team Dynamics	Prof. Komal Sharma	85.10	86.67	85.89	Excellent

Excellent	85-100 %
Very Good	70-85%
Good	55-70%
Average	40-55%
Poor	<40%

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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# Student Satisfaction Survey

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### SECOND SEMESTER

#### S. B. JAIN INSTITUTE OF TECHNOLOGY, MANAGEMENT & RESEARCH, NAGPUR.

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29/09/2021

#### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 29/09/2021 at 1.30 pm.

Following points were discussed in the meeting:

- The analysis of Student Satisfaction Survey received from Semester II students.
- The students suggested to make more use of graphics and visual media for better learning
- The students also suggested to make more use of black board for some courses.
- The students were satisfied with overall Teaching-Learning process.
- The students were also satisfied with the Institutional facilities & Support provided to them.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	

Prof. Komal Sharma  
(Feedback In-charge)

Dr. Himanshu Tiwari  
(Head of Department)



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Session: 2020-2021  
Semester II

Date: 29/09/2021

### Action Taken Report on Student Satisfaction Survey

The department has conducted the Student Satisfaction Survey in the month of September for the MBA Semester II students. The responses from students have been analyzed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

The key observations (points) from summary and actions are listed as follows.

- The HoD has suggested all the faculty members to increase the utilization of audio-visual & black board during the lecture delivery.
- As per the analysis of Student Satisfaction Survey, the students are satisfied with the overall teaching learning process & institutional facilities and support. The HoD has appreciated all the faculty members for the same.
- All the faculty members have agreed to incorporate the above suggestions from the next semester.

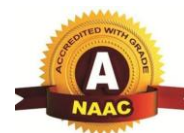
*Himanshu*  
*29/09/2021*  
Dr. Himanshu Tiwari  
(Head of Department)

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### Student Satisfaction Survey

Semester-II (2020-2021)

#### Part A: Teaching Learning Process

Sr. No.	Question	Result (in %)
1	How much of the syllabus was covered in the class?	94.5
2	How well did the teachers prepare for the classes?	86.5
3	How well were the teachers able to communicate?	91.5
4	The teacher's approach to teaching can best be described as	87
5	Fairness of the internal evaluation process by the teachers.	89
6	Was your performance in assignments discussed with you?	89
7	The institute takes active interest in promoting internship, field visit opportunities for students.	92.5
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	90
9	The institution provides multiple opportunities to learn and grow.	86.5
10	Teachers inform you about your expected competencies, course outcomes and program outcomes and review the course syllabus in the class.	91.5
11	Your mentor does a necessary follow-up with an assigned task to you.	91
12	The teachers illustrate the concepts through examples and applications.	89
13	The teachers identify your strengths and encourage you with providing right level of challenges.	87.5
14	Teachers are able to identify your weaknesses and help you to overcome them.	88.5
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	86.5
16	The institute/ teachers use student centric methods, such as Practical learning, participative learning and problem solving methodologies for enhancing learning experiences.	87.5
17	Teachers encourage you to participate in extracurricular activities.	87
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	87.5
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	87.5
20	The overall quality of teaching-learning process in your institute is very good.	90
<b>Overall Percentage (%)</b>		<b>89%</b>

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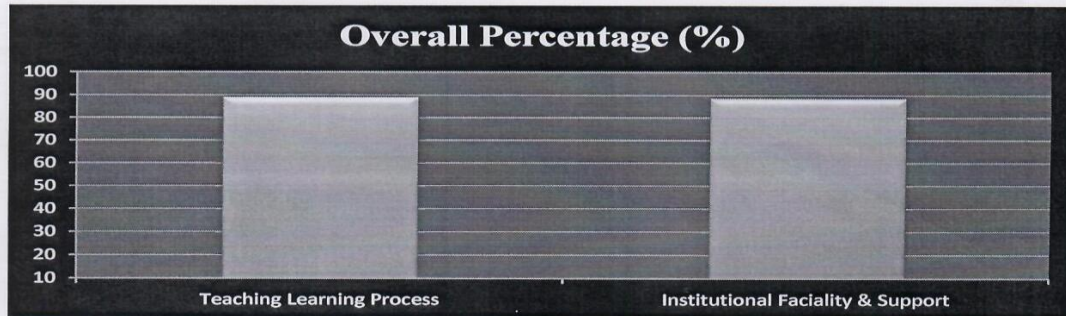
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### Part- B: Institutional Facilities & Support

Sr. No.	Question	Result (in %)
1	Availability of learning resources (PPTs, pdfs, notes, contents etc.)	90.8
2	Mechanism and approach to provide exposure to external world through Guest Lectures, Expert Talks etc.	90
3	IT connectivity with Faculties during online classes.	88
4	Overall approach and commitment of the Department towards providing quality Technical and Professional Education.	89.2
5	Mechanism and approach to deal with students/parents grievances.	87.2
6	Students Guidance and mentoring facilities.	86.8
7	Use of modern tools and methods.	87.6
<b>Overall Percentage (%)</b>		<b>88.51%</b>



*Prof. Komal Sharma*  
Prof. Komal Sharma  
(Feedback Incharge)

*Dr. Himanshu Tiwari*  
Dr. Himanshu Tiwari  
(Head of Department)

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### FOURTH SEMESTER



## S.B. Jain Institute of Technology, Management & Research **An Autonomous Institute** Affiliated to R. T. M. Nagpur University

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12/05/2021

### Minutes of Meeting

The meeting of the HOD with all the faculty members conducted on 12/05/2021 at 1.30 pm via conference call.

Following points were discussed in the meeting:

- Student Satisfaction Survey received from Semester-IV students.
- The students were satisfied with overall Teaching-Learning process.
- The students were also satisfied with the Institutional facilities & Support provided to them.

The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Sapna Ghutke	Asst. Professor	On leave
3	Dr. Yogesh Dhoke	Asst. Professor	
4	Prof. Nikhil Bangde	Asst. Professor	
5	Prof. Hemraj Kawadkar	Asst. Professor	
6	Prof. Komal Sharma	Asst. Professor	
7	Prof. Sandeep Pali	Asst. Professor	

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Department of Management



*"To become a premier business school recognized for its academic excellence, industrial exposure and research that leads to the creation of managers and entrepreneurs equipped to face the challenges of the emerging global world"*

Session: 2020-2021  
Semester IV

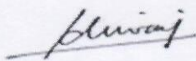
Date: 12/05/2021

### Action Taken Report on Student Satisfaction Survey

The department has conducted the Student Satisfaction Survey in the month of May for the MBA Semester IV students. The responses from students have been analyzed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- Some of the students need more assignments from faculty members to improve their performance.
- Students need more online quiz competition for improving their knowledge & skills.
- Course content of every course was delivered in proper manner.
- All the points are discussed with faculty members & the needed action has been planned for the next Semester.

  
Dr. Himanshu Tiwari  
(Head of Department)



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#### Student Satisfaction Survey Semester-IV (2020-2021)

#### Part A: Teaching Learning Process

Sr. No.	Question	Result (in %)
1	How much of the syllabus was covered in the class?	81.63
2	How well did the teachers prepare for the classes?	78.06
3	How well were the teachers able to communicate?	80.61
4	The teacher's approach to teaching can best be described as	75.00
5	Fairness of the internal evaluation process by the teachers.	74.49
6	Was your performance in assignments discussed with you?	70.41
7	The institute takes active interest in promoting internship, field visit opportunities for students.	66.84
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	68.88
9	The institution provides multiple opportunities to learn and grow.	68.88
10	Teachers inform you about your expected competencies, course outcomes and program outcomes and review the course syllabus in the class.	78.06
11	Your mentor does a necessary follow-up with an assigned task to you.	69.90
12	The teachers illustrate the concepts through examples and applications.	78.06
13	The teachers identify your strengths and encourage you with providing right level of challenges.	72.45
14	Teachers are able to identify your weaknesses and help you to overcome them.	73.98
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	72.96
16	The institute/ teachers use student centric methods, such as Practical learning, participative learning and problem solving methodologies for enhancing learning experiences.	68.88
17	Teachers encourage you to participate in extracurricular activities.	70.92
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	70.41
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	78.06
20	The overall quality of teaching-learning process in your institute is very good.	71.94
<b>Overall Percentage (%)</b>		<b>73.52%</b>

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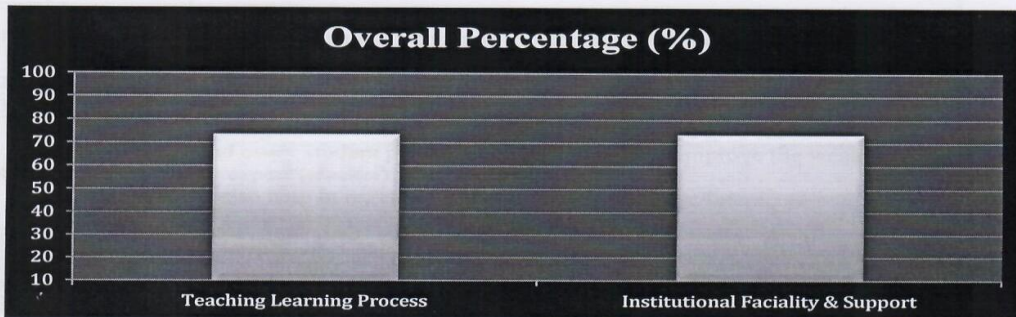
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### Part- B: Institutional Facilities & Support

Sr. No.	Question	Result (in %)
1	Availability of learning resources (PPTs, pdfs, notes, contents etc.)	81.22
2	Mechanism and approach to provide exposure to external world through Guest Lectures, Expert Talks etc.	73.88
3	IT connectivity with Faculties during online classes.	73.47
4	Overall approach and commitment of the Department towards providing quality Technical and Professional Education.	72.65
5	Mechanism and approach to deal with students/parents grievances.	70.20
6	Students Guidance and mentoring facilities.	70.20
7	Use of modern tools and methods.	74.29
<b>Overall Percentage (%)</b>		<b>73.70%</b>



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# Course End Survey

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### SECOND SEMESTER

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#### Minutes of Meeting Course End Survey

29/09/2021

The meeting of Head of Department with faculty members conducted on 29/09/2021 at 1:30 pm.

The following points were discussed in the meeting

- The Course End Survey of MBA Semester II students with faculty members.
- In the year 2020-2021, Course End Survey shows that all most all the courses content was delivered in proper manner.
- Faculty should pay attention on CO Attainment through continuous Class Test.
- The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	

Prof. Komal Sharma  
(Feedback In-charge)

Dr. Himanshu Tiwari  
(Head of Department)

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Session: 2020-2021  
Semester II

Date: 29/09/2021

#### Action Taken Report on Course End Survey

The department has conducted the Course End Survey in the month of May for the MBA Semester II students. The responses from students have been analysed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **nine courses** as listed in Course End Survey consolidated chart all course's CO attainment percentage is above 75% which is good.
- Course content of every course was delivered in proper manner.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are asked to perform better.

*Komal*  
Prof. Komal Sharma  
(Feedback In-charge)

*Himanshu*  
29/09/2021  
Dr. Himanshu Tiwari  
(Head of Department)

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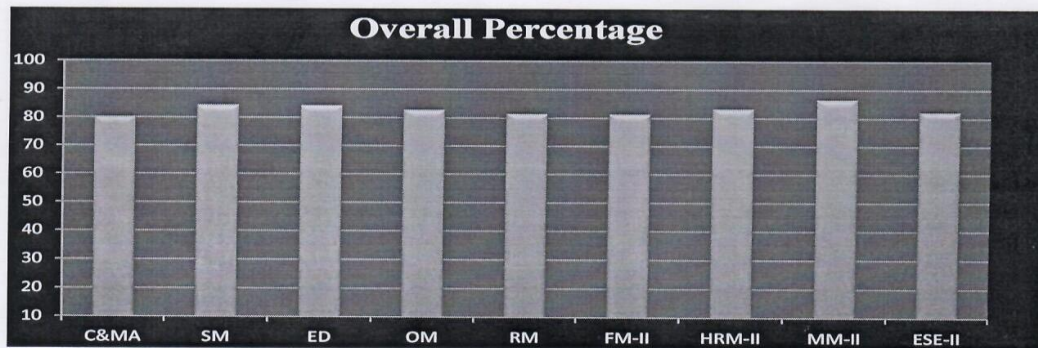
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### Course End Survey Semester II(2020-2021) Overall Analysis

Sr. No.	Course	Course In-charge	Overall Percentage
1.	Cost & Management Accounting	Dr. Yogesh Dhoke	80.13
2.	Strategic Management	Prof. Sandeep Pali	84.33
3.	Entrepreneurial Development	Prof. Neha Futane	84.27
4.	Operation Management	Prof. Neha Futane	82.73
5.	Research Methodology	Prof. Hemraj Kawadkar	81.47
6.	Financial Management-II	Dr. Himanshu Tiwari	81.33
7.	Human Resource Management-II	Prof. Komal Sharma	83.27
8.	Marketing Management-II	Prof. Sandeep Pali	86.60
9.	Employability Skill Enhancement-II	Prof. Nikhil Bangde	82.27



*Komal*  
Prof. Komal Sharma  
(Feedback In-charge)

*Himanshu*  
Dr. Himanshu Tiwari  
(Head of Department)

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### FOURTH SEMESTER



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#### Minutes of Meeting

15/05/2021

The meeting of Head of Department with faculty members conducted on 15/05/2021 at 2.30 pm through conference call.

The following points were discussed in the meeting

- The Course Exit feedback of the overall department received from MBA Semester IV students with faculty member.
- In the year 2020-2021, Course Exit Feedback show that the all most subject delivered in proper manner; however the faculty needs to be improved in their respective subject content.
- Weekly time-table was made and implemented for slow learners and average performers in all the courses.
- Faculty should pay attention on CO Attainment through continuous Class Test.
- The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Signature
1	Dr. Himanshu Tiwari	
2	Dr. Yogesh Dhoke	
3	Prof. Nikhil Bangde	
4	Prof. Komal Sharma	

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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Session: 2020-2021  
Semester IV

Date: 15/05/2021

### Action Taken Report on Course End Survey

The department has conducted the Course End Survey in the month of May for the MBA Semester IV students. The responses from students have been analysed using online tool-Google form. The Head of Department has discussed the summary with concerned faculty members and actions are initiated at the department level.

**The key observations (points) from summary and actions are listed as follows.**

- It is found that out of the **three courses** as listed in Course End Survey consolidated chart all course's CO attainment percentage is above 70% which is good.
- Course content of every course was delivered in proper manner.
- The feedback is shown to Course In-charge and discussed by the Head of Department.
- The efforts taken by the Course In-charge are appreciated and they are asked to perform better.

**Dr. Himanshu Tiwari**  
(Head of Department)



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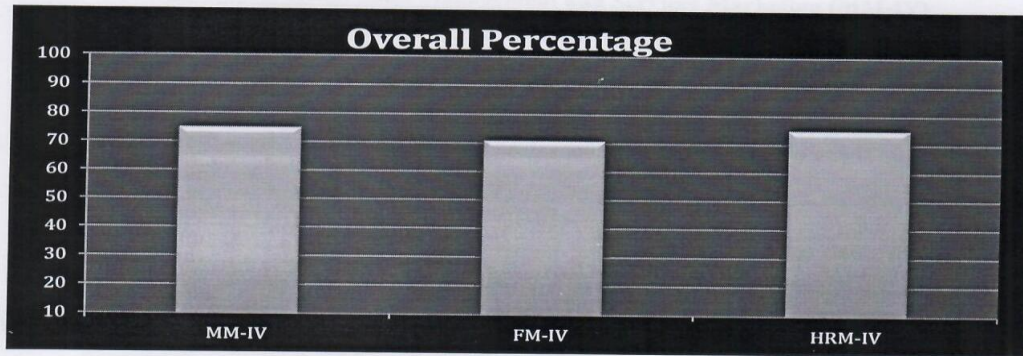


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### Course End Survey Overall Analysis

Sr. No.	Course	Course In-charge	Overall Percentage
1	Retail Sales Management And Services Marketing (MM-IV)	Prof. Nikhil Bangde	74.92 %
2	Managing Banks And Financial Institutions (FM-IV)	Dr. Yogesh Dhoke	70.84 %
3	Team Dynamics (HRM-IV)	Prof. Komal Sharma	74.97 %



*Komal*  
Prof. Komal Sharma  
(Feedback In-Charge)

*Himanshu*  
Dr. Himanshu Tiwari  
(Head of Department)

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# Program Exit Feedback

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### FOURTH SEMESTER



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#### Minutes of Meeting

15/05/2021

The meeting of Head of Department with faculty members conducted on 15/05/2021 at 2.30 pm through conference call.

The following points were discussed in the meeting

- The Program Exit Feedback of the department received from MBA Semester IV students.
- In the year 2020-2021, Program Exit Feedback shows that all the PO's and PSO's covered in better manner; however the faculty needs to improve in their respective subject content.
- Faculty should be pay attention on PO and PSO attainment through continuous class test and assignment.
- The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Signature
1	Dr. Himanshu Tiwari	
2	Dr. Yogesh Dhoke	
3	Prof. Nikhil Bangde	
4	Prof. Komal Sharma	

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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Action Taken Report  
Program Exit Feedback  
Semester IV (2020-2021)

15/05/2021

Program Exit Student Feedback was conducted in the month of May for IV Semester students of the department. The responses from students have been scrutinized and summarized using online tool-Google form and MS Excel. The summary is discussed with concerned faculty members by the Head of Department and actions are initiated at department level.

**The Key observations (points) from summary and actions are listed as follows.**

- The Average of Program Exit Feedback by the current batch is 78.52 % (Very Good).
- The feedback was shown to the respective Course In-charge and discussed by Head of Department.

Prof. Komal Sharma  
(Feedback In-Charge)

Dr. Himanshu Tiwari  
(Head of Department)

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*Vision: To become a premier business school recognized for its academic excellence, industrial exposure and research that leads to the creation of managers and entrepreneurs equipped to face the challenges of the emerging global world*



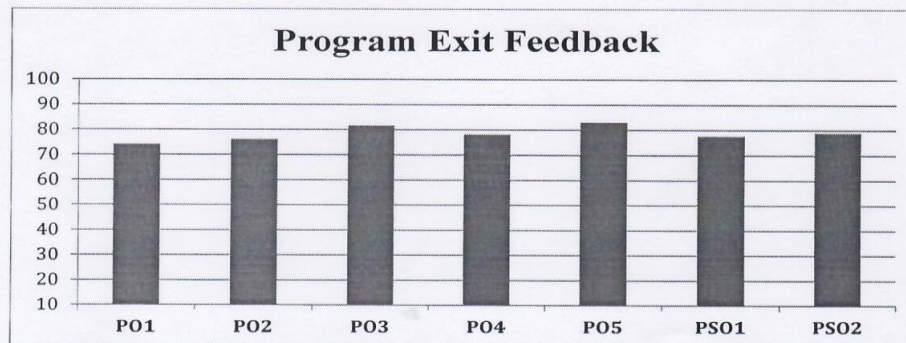
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#### Program Exit Feedback Analysis Semester-IV (2020-2021)

Sr. No.	Parameter's	Result (%)
1	Your ability to apply the knowledge of management theories and practices to solve business problems? (PO1)	74.15
2	Your capability towards analytical and critical thinking abilities for data-based decision making? (PO2)	76.19
3	Your ability to develop value-based leadership ability? (PO3)	81.63
4	Do you have confidence that you can understand, analyze and communicate global, legal and ethical aspects of business? (PO4)	78.23
5	Do you have confidence that you will be able to lead yourself and others in the achievement of organizational goals? (PO5)	82.99
6	Will you able to identify the key issues faced by a business and utilize qualitative and quantitative methods to solve it? (PSO1)	77.55
7	Will you be able to incorporate diversity and multicultural prospective while taking a business decisions? (PSO2)	78.91
<b>Average</b>		<b>78.52%</b>



*Komal*  
Prof. Komal Sharma  
(Feedback In-Charge)

*Himanshu*  
Dr. Himanshu Tiwari  
(Head of Department)

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# Teacher Feedback

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28/09/2021

### **Minutes of Meeting** **Teacher Feedback**

The meeting of the HOD with all the faculty members conducted on 28/09/2021 at 1.30 pm to discuss the feedback received from teachers:

The faculties discussed on the following points:

1. Teachers have suggested the following points towards review of syllabus/courses taught by concerned faculties.
  - Syllabus fits the current industry era
  - Contemporary topics could be included
  - It is ok and designed as per industrial needs.
2. Teachers have suggested making compulsory Online based Coursera courses to students for improving the skills of students.
3. Teachers have also suggested the following points:

1. The Provident Fund facility should be provided.
2. The number of Casual Leaves should be increased.
3. The HR policy should be communicated to the faculty.
4. The annual holiday calendar to be provided at the beginning of the session.
5. There should be a Ladies Staff Toilet.
6. Bus facility should be resumed for faculty members.
7. The faculty has suggested to organize FDP/STTP on research statistical tools.
8. The faculty members have suggested to get sufficient time for research paper writing

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The meeting was held in the presence of the following members:

Sr. No	Name of the Member	Designation	Signature
1	Dr. Himanshu Tiwari	Head of Department	
2	Dr. Yogesh Dhoke	Asst. Professor	
3	Prof. Nikhil Bangde	Asst. Professor	
4	Prof. Hemraj Kawadkar	Asst. Professor	
5	Prof. Komal Sharma	Asst. Professor	
6	Prof. Sandeep Pali	Asst. Professor	
7	Prof. Neha Futane	Asst. Professor	AB

**Prof. Komal Sharma**  
(Feedback Incharge)

**Dr. Himanshu Tiwari**  
(Head of Department)



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29/09/2021

### Action Taken Report Teacher's Feedback

Teachers Feedback was conducted in the month of September for Teachers of the department.

The following points were discussed with the faculty members.

- The department is planning to organize FDP/STTP in the upcoming session.
- The faculty members are encouraged to write research papers along with the teaching & administrative work.

A handwritten signature in black ink, appearing to read 'Himanshu Tiwari'.

**Dr. Himanshu Tiwari**  
(Head of Department)

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30/09/2021



To,  
The Principal,  
SBJITMR,  
Nagpur

Subject: Teachers suggestions for Institution Support & Facilities

Respected Sir,

This is to state that the Teacher's feedback was conducted for the Teachers of Department of Management at the end of Semester II (2020-2021) and the following suggestions were received from them towards Institution Support & facilities.

Suggestions:

1. The Provident Fund facility should be provided.
2. The number of Casual Leaves should be increased.
3. The HR policy should be communicated to the faculty.
4. The annual holiday calendar to be provided at the beginning of the session.
5. There should be a Ladies Staff Toilet.
6. Bus facility should be resumed for faculty members.
7. The faculty has suggested to organize FDP/STTP on research statistical tools.
8. The faculty members have suggested to get sufficient time for research paper writing

As the department of Management we need to focus majorly on skills development to cater regional industrial requirements.

The above suggestions require actions at Institutional level; hence it has been forwarded to your good office.

**Dr. Himanshu Tiwari**  
(Head of Department)